Industrial Management

1985 INDEX: VOLUME 27

INDEX BY AUTHOR

A

Asadorian, Robert A. and James Taylor
The Implementation of Excellence: STS Management . . . . . July-August

B

Barta, Thomas A., and Sanjeev S. Damle
An Interactive Computer Program for the Application of MSD Standards . . . . . March-April
Burch, E. Earl, and Robert T. Sumichrast
Understanding Hierarchical Production Planning and Scheduling Models . . . . . May-June

C

Canada, John R., and Robert Koger, Earl MacCormac, Edward H. Frazelle
How to Make a Career Choice: The Use of the Analytic Hierarchy Process . . . . . September-October
Cosier, Richard A., and Dan R. Dalton
Training and Managerial Mobility . . . . . September-October

D

Dalton, Dan R., and Richard A. Cosier
Training and Managerial Mobility . . . . . September-October
Damle, Sanjeev S., and Thomas A. Barta
An Interactive Computer Program for the Application of MSD Standards . . . . . March-April
Davis, Edward W., and Russell D. Marin
Project Management Software for the Personal Computer: An Evaluation . . . . . January-February
Denton, D. Keith
Service Side Productivity . . . . . May-June

F

Fletcher, Mike
Effective Supervision: How to Reduce Employee Dissatisfaction When Downsizing — An Objective vs a Subjective Approach . . . . . May-June
Fox, M. J., and Robin Robinson
Employment At Will: A Time for Change . . . . . July-August
Frazelle, Edward H., and John R. Canada, Robert Koger, Earl MacCormac
How to Make a Career Choice: The Use of the Analytic Hierarchy Process . . . . . September-October

G

Gavin, Thomas A., and Edson G. Hammer
Comparable Worth Survey: Predictions of Personal Administrators . . . . . November-December
Golen, Steven P., and Jack Mendleson
Achieving Credibility as a Manager . . . . . May-June
Golrick, Mike A.
Book Review, *Creating Excellence* . . . . . March-April
Book Review, *Quality Circles: A Guide to Participation and Productivity* . . . . . November-December
Gottlieb, Bertram
Bogeyman of Comparable Worth . . . . . November-December
Greenwald, Ruth N.
Getting People to Take Your Advice . . . . . March-April

H

Hammer, Edson G., and Thomas A. Gavin
Comparable Worth Survey: Predictions of Personnel Administrators . . . . . November-December
Hauck, Warren C., and Gary L. Wolf
PERT/CPM: A Tool for Managing Projects . . . January-February
Hawbaker, A. Craig
Book Review, *What They Don't Teach You at Harvard Business School* . . . . . March-April
Book Review, *Innovation and Entrepreneurship: Practice and Principles* . . . . . September-October
Hohner, Gregory
Ten Issues to be Resolved in Office Automation . . . . March-April
Hunsaker, Johanna B. and Phillip L. Hunsaker
Notes on Effective Presentations . . . . . March-April

K

Keating, Debra J.
Book Review, *The Change Masters: Innovation for Productivity in the American Corporation* . . . September-October
Kinne, Harold C.
On Micros. . . The Blossoming of the Microcomputer Revolution . . . . . November-December
Koger, Robert, and John R. Canada, Earl MacCormac, Edward H. Frazelle
How to Make a Career Choice: The Use of the Analytic Hierarchy Process . . . . . September-October
Koelker, June
Book Review, *The M-Form Society: How American Teamwork Can Recapture the Competitive Edge* . . . March-April
Book Review, *The Corporate Steeplechase: Predictable Crises in a Business Career* . . . . . May-June
Book Review, *Information Payoff: The Transformation of Work in the Electronic Age* . . . . . November-December

L

Lutz, Raymond P., and Kathy Brown
Comparable Worth: An Unnecessary Concept . . . . . November-December

M

MacCormac, Earl, and John R. Canada, Robert Koger, Edward H. Frazelle
How to Make a Career Choice: The Use of the Analytic Hierarchy Process . . . . . September-October
Marin, Russell D., and Edward W. Davis
Project Management Software for the Personal Computer: An Evaluation . . . . . January-February

McClure, Robert W.
Reducing the Cost While Increasing the Effectiveness of a Labor Reporting System for the Small Company . . . . . March-April
Mendleson, Jack L., and Steven P. Golen
Achieving Credibility as a Manager . . . . . May-June
Merchant, M. Eugene
The Factory of the Future . . . . . September-October
Miller, Robert R.
International Management, Services: New Hope for U.S. Trade? . . . . . November-December

N

Nestman, Chadwick H., and Richard Vedder
Understanding Expert Systems: Companion to DSS and MIS . . . . . March-April
Norman, David
Success Strategy for Rapid Growth . . . . . July-August

O

O'Donnell, Emmet, and James M. Pruett
Microcomputer Simulation: A User's Perspective . . . . . January-February

P

Pal, Siva, and S. D. Saleh
Robotic Technology and Its Impact on Work Design and the Quality of Working Life . . . . . May-June
Pruett, James M., and Emmet O'Donnell
Microcomputer Simulation: A User's Perspective . . . . . January-February
Puckett, Allen E.
People and Productivity . . . . . September-October

R

Reuter, Vincent G.
Wage Incentives: A Valued Management Tool . . . . . July-August
Robinson, Robin, and M. J. Fox
Employment At Will: A Time for Change . . . . . July-August
Ross, Joel E., and Y. K. Shetty
Quality and Its Management in Service Businesses . . . . . November-December

S

Saleh, S. D., and Siva Pal
Robotic Technology and Its Impact on Work Design and the Quality of Working Life . . . . . May-June
Scharf, Alan D.
Secrets of Problem Solving . . . . . September-October
Shetty, Y. K., and Joel E. Ross
Quality and Its Management in Service Businesses . . . . . November-December
Smith, Robert H.
Productivity in the Service Industry — A Must . . . . . November-December
Sumichrast, Robert T., and E. Earl Burch
Understanding Hierarchical Production Planning and Scheduling Models . . . . . May-June

T

Taylor, James, and Robert Asadorian
The Implementation of Excellence: STS Management . . . . . July-August
Tompkins, Curtis J.
Personal and Professional Development: Making Choices and Becoming Educated . . . . . May-June

V

Vedder, Richard, and Chadwick H. Nestman
Understanding Expert Systems: Companion to DSS and MIS . . . . . March-April
Book Review, *A Passion for Excellence* . . . . . May-June

W

Welke, Helmut A.
Book Review, *A Business and Its Beliefs: The Ideas That Helped Build IBM* . . . . . May-June
Wolf, Gary L., and Warren C. Hauck
PERT/CPM: A Tool for Managing Projects . . . . . January-February

INDEX BY ARTICLE

A

Achieving Credibility as a Manager,
Jack L. Mendleson and Steven P. Golen . . . . . May-June

B

The Blossoming of the Microcomputer Revolution,
Harold C. Kinne . . . . . November-December
Bogeyman of Comparable Worth
Bertram Gottlieb . . . . . November-December

C

Comparable Worth: An Unnecessary Concept,
Raymond P. Lutz and Kathy Brown . . . . . November-December
Comparable Worth Survey: Predictions of Personnel Administrators, Edson G. Hammer and Thomas A. Gavin . . . . . November-December

E

Effective Supervision: How to Reduce Employee Dissatisfaction When Downsizing — An Objective vs a Subjective Approach, Mike Fletcher . . . . . May-June
Employment at Will: A Time for Change, M. J. Fox and Robin Robinson . . . . . July-August

F

The Factory of the Future, M. Eugene Merchant . . . . . September-October

G

Getting People to Take Your Advice, Ruth N. Greenwald . . . . . March-April

H

How to Make A Career Choice: The Use of the Analytic Hierarchy Process, John R. Canada, Robert Koger, Earl MacCormac, and Edward H. Frazelle . . . . . September-October

I

The Implementation of Excellence: STS Management,
Robert A. Asadorian and James Taylor . . . . . July-August
An Interactive Computer Program for the Application of MSD Standards, Thomas A. Barta and Sanjeev S. Damle . . . . . March/April

M

Microcomputer Simulation: A User's Perspective, James M. Pruett and Emmet O'Donnell . . . . . January-February

N

Notes on Effective Presentations, Johanna B. Hunsaker and Phillip L. Hunsaker . . . . . March/April

P

People and Productivity, Allen E. Puckett . . . . . September-October

Personal and Professional Development: Making Choices and Becoming Educated, Curtis J. Tompkins . . . . . May-June

PERT/CPM: A Tool for Managing Projects, Gary L. Wolf and Warren C. Hauck . . . . . January-February

Productivity in the Service Industry — A Must Robert Smith . . . . . November-December

Project Management Software for the Personal Computer: An Evaluation, Edward W. Davis with Russell D. Marin . . . . . January-February

Q

Quality and Its Management in Service Businesses, Y. K. Shetty and Joel E. Ross . . . . . November-December

R

Reducing the Cost While Increasing the Effectiveness of a Labor Reporting System for the Small Company, Robert W. McClure . . . . . March-April

Robotic Technology and Its Impact on Work Design and the Quality of Working Life, S. D. Saleh and Siva Pal . . . . . May-June

S

Secrets of Problem Solving, Alan D. Scharf . . . . . September-October

Services: New Hope for U.S. Trade, International Management, Robert R. Miller . . . . . November-December

Service Side Productivity, D. Keith Denton . . . . . May-June

Success Strategy for Rapid Growth, David Norman . . . . . July-August

T

Ten Issues to be Resolved in Office Automation, Gregory Hohner . . . . . March-April

Training and Managerial Mobility, Dan R. Dalton and Richard A. Cosier . . . . . September-October

U

Understanding Expert Systems: Companion to DSS and MIS, Richard Vedder and Chadwick H. Nestman . . . . . March-April

Understanding Hierarchical Production Planning and Scheduling Models, Robert T. Sumichrast and E. Earl Burch . . . . . May-June

W

Wage Incentives: A Valued Management Tool, Vincent G. Reuter . . . . . July-August

INDEX BY SUBJECT

BOOK REVIEWS

A Business and Its Beliefs: The Ideas That Helped Build IBM, reviewed by Helmut A. Welke . . . . . May-June

The Change Masters: Innovation for Productivity in the American Corporation, reviewed by Debra J. Keating . . . . . September-October

The Corporate Steeplechase: Predictable Crises in A Business Career, reviewed by June Koelker . . . . . May-June

Creating Excellence, reviewed by Michael A. Golrick . . . . . March-April

Information Payoff: The Transformation of Work in the Electronic Age, reviewed by June Koelker . . . . . November-December

The M-Form Society: How American Teamwork can Recapture the Competitive Edge, reviewed by June Koelker . . . . . March-April

A Passion for Excellence, reviewed by Richard Vedder . . . . . May-June

Quality Circles: A Guide to Participation and Productivity, reviewed by Michael A. Golrick . . . . . November-December

What They Don't Teach You at Harvard Business School, reviewed by A. Craig Hawbaker . . . . . March-April

CAREERS

Achieving Credibility as a Manager, Jack L. Mendleson and Steven P. Golen . . . . . May-June

How to Make a Career Choice, John R. Canada, Robert Koger, Earl MacCormac, and Edward H. Frazelle . . . . . September-October

CHANGE

The Blossoming of the Microcomputer Revolution, Harold C. Kinne . . . . . November-December

Effective Supervision: How to Reduce Employee Dissatisfaction When Downsizing — An Objective vs a Subjective Approach, Mike Fletcher . . . . . May-June

Employment At Will, M. J. Fox and Robin Robinson . . . . . July-August

The Factory of the Future, M. Eugene Merchant . . . . . September-October

Robotic Technology and Its Impact on Work Design and the Quality of Working Life, S. D. Saleh and Sivah Pal . . . . . May-June

Ten Issues to be Resolved in Office Automation, Gregory Hohner . . . . . March-April

COMPARABLE WORTH

Bogeyman of Comparable Worth, Bertram Gottlieb, ... November-December

Comparable Worth: An Unnecessary Concept, Raymond P. Lutz and Kathy Brown . . . . . November-December

Comparable Worth Survey: Predictions of Personnel Administrators, Edson G. Hammer and Thomas A. Gavin . . . . . November-December

DECISION MAKING

How to Make A Career Choice, John R. Canada, Robert Koger, Earl MacCormac, and Edward H. Frazelle . . . . . September-October

Personal and Professional Development: Making Choices and Becoming Educated, Curtis J. Thompkins . . . . . May-June

Secrets of Problem Solving, Alan D. Scharf . . . . . September-October

MANAGEMENT

Achieving Credibility as a Manager, Jack L. Mendleson and Steven P. Golen . . . . . May-June

Effective Supervision: How to Reduce Employee Dissatisfaction When Downsizing — An Objective vs a Subjective Approach, Mike Fletcher . . . . . May-June

Getting People to Take Your Advice, Ruth N. Greenwald . . . . . March-April
The Implementation of Excellence: STS Management, Robert A. Asadorian and James Taylor . . . . . July-August
An Interactive Computer Program for the Application of MSD Standards, Thomas A. Barta and Sanjeev S. Damle . . . . . March-April
Notes on Effective Presentations, Johanna B. Hunsaker and Phillip L. Hunsaker . . . . . March-April
PERT/CPM: A Tool for Managing Projects, Gary L. Wolf and Warren C. Hauck . . . . . January-February
Project Management Software for the Personal Computer: An Evaluation, Edward W. Davis and Russell D. Marin . . . . . January-February
Success Strategy for Rapid Growth, David Norman . . . . . July-August
Training and Managerial Mobility, Dan R. Dalton and Richard A. Cosier . . . . . September-October
Understanding Expert Systems: Companion to DSS and MIS, Richard Vedder and Chadwick H. Nestman . . . . . March-April
Understanding Hierarchical Production Planning and Scheduling Models, Robert T. Sumichrast and E. Earl Burch . . . . . May-June
Wage Incentives: A Valued Management Tool, Vincent G. Reuter . . . . . July-August

PLANNING

Microcomputer Simulation: A User's Perspective, James M. Pruett and Emmet O'Donnell . . . . . January-February

PRODUCTIVITY

People and Productivity, Allen E. Puckett, ... September-October
Productivity in the Service Industry: A Must, Robert Smith . . . . . November-December
Reducing the Cost While Increasing the Effectiveness of a Labor Reporting System for the Small Company, Robert W. McClure . . . . . March-April
Robotic Technology and Its Impact on Work Design and the Quality of Working Life, S. D. Saleh with Siva Pal . . . . . May-June
Service Side Productivity, D. Keith Denton . . . . . May-June
Wage Incentives: A Valued Management Tool, Vincent G. Reuter . . . . . July-August

SERVICE INDUSTRY

Productivity in the Service Industry: A Must, Robert Smith . . . . . November-December
Quality and Its Management in Service Businesses, Y. K. Shetty and Joel E. Ross . . . . . November-December
Services: New Hope for U.S. Trade, Robert R. Miller . . . . . November-December
Service Side Productivity, D. Keith Denton . . . . . May-June